

# GUARANTEE CARD WOODEN FLOORING

# FINISHPARKIET®



## FINISHPARKIET FABRYKA PARKIETU

Spółka z ograniczoną odpowiedzialnością Sp. K.

ul. Grunwaldzka 61, 13-300 Nowe Miasto Lubawskie

tel./fax: +48 (56) 474 26 62, +48 (56) 474 25 03, +48 (56) 474 20 17, kom. 604136 544

e-mail: [biuro@finishparkiet.com.pl](mailto:biuro@finishparkiet.com.pl)

## THE TECHNIQUE OF LAYING THE FINISHPARKIET AND FINISHDESKA FLOORS:

- the walls and concrete floor should be even, the walls may be painted. Depending on the method, start either near the wall, corner or the centre of the room
- wedges at the wall: insert wedges between the planks and the wall leaving a distance of 1cm
- gluing: apply glue with a metal comb and lay the pattern of choice
- cut the planks as required
- the floor should be finished with skirting boards and properly impregnated

## MANUFACTURER'S RECOMMENDATIONS FOR LAYING AND USING FINISHPARKIET AND FINISHDESKA FLOORS

The modern joining system makes for simple and efficient installation, and a few basic maintenance principles help to keep the floor in perfect condition for years. For full customer satisfaction with our product, we recommend the following guidelines:

### BEFORE THE INSTALLATION:

- the packaging of Finishparkiet and Finishdeska products is not airtight, which is why special care should be taken while storing
- the parquet/planks should be stored in original undamaged packaging in room with stable temperature of 18-22°C and relative humidity of 45-60%, and unpacked directly before installation
- do not acclimatise the parquet/planks before installation
- we recommend laying the floor on a level concrete surface
- the humidity of the base should be as follows: cement - no more than 2.0%, anhydrite - 0.5% measured using the CM (carbide) method
- before applying the glue, make sure the floor is clean and dust-free
- in case the floor is uneven, apply a self-levelling screed
- it is advisable to prime the base floor before applying glue
- paint the room and treat the floor installation as the last construction process in this room, in case the walls and ceiling need to be painted once the floor is in place, apply impregnate and secure the floor with foil and corrugated paper
- bear in mind that securing the floor with foil and corrugated paper does not provide sufficient protection against mechanical damage that may occur in the course of any further construction work.

### IN THE PROCESS:

- while laying the floor, the temperature should remain between 18-22°C and air humidity between 45 and 60%.

- This range of temperature and humidity corresponds to floor humidity of 7±2% which should be maintained at all times while using Finishparkiet/Finishdeska products.
- for laying the floor use adhesives for finished floors
- the thickness of applied glue and the amount required will be higher when the floor base is uneven
- any planks stained with glue should be cleaned as recommended by the glue manufacturer. It is advisable to make a cleaning test on piece not yet glued to the floor
- parquet pieces should be attached to the tongue, as this method of fitting is easier and more efficient.

### ONCE THE FLOOR IS INSTALLED:

- once the floor is installed, remove wedges and attach skirting boards
- sweep and vacuum the floor, clean any stains with damp cloth
- the floor should be immediately secured with impregnate for varnished or oiled floors recommended by the floor seller to prevent penetration of any spilled water into spaces between pieces/planks
- please note that impregnation does not fully prevent the effects of water penetration
- further maintenance should be performed as recommended by the impregnate manufacturer
- the floor should not be additionally varnished
- for cleaning the floor, use damp cloth or a well-drained mop and avoid excessive use of water
- In case the temperature remains between 18 and 22°C but the humidity falls below 45-50%, the parquet pieces will start shrinking and tiny fissures will appear. The floor pieces may also start bending or twisting.
- In case the temperature remains between 18 and 22°C, but the humidity rises above 55-60%, the parquet pieces may start bending or twisting and the floor may start bulging.

### MAINTENANCE AND EXPLOITATION:

- The principal enemies of wooden flooring are water and sand. The floor should be kept clean by sweeping, vacuuming and washing with wood-cleaning products applied with damp cloth or a well-drained mop.
- to protect the floor against water and sand, and salt in the winter, mats should be laid at the entrance. Protective doormats reduce the amount of sand, water and salt on the wooden floor.
- any pedestals, furniture legs and other points of contact with the floor should be secured with felt or rubber pads, which must not be attached with nails. It is also advisable to use soft wheels on armchairs and to avoid walking on the floor wearing high-heeled shoes.

### THE TERMS OF THE GUARANTEE:

- The manufacturer guarantees the floor for the period of 50 years of the date of purchase
- The manufacturer guarantees that the floor will not stratify
- The manufacturer guarantees that the varnish and oil will not start peeling off the wood
- The guarantee covers the following parameters:
  - humidity of 7±2% at the time the product leaves the factory
  - varnish resistance to peeling
- any claims regarding the colour, dye and class of the floor must be reported on the day of collection by the Customer; any such claims forwarded later will be dismissed (no more than 3% of the floor may be unpacked)
- prior to installation, perform a thorough quality check and report any defects to the Manufacturer
- the quality check should be performed in the daylight in vertical position against the light with a naked eye (the element should be laid on the floor, before installation)
- the guarantee covers defects visible before installation
- any defects discovered after the installation are exempt from the guarantee
- the product should be stored in the original undamaged packaging in room at the stable temperature of 18-22°C and relative humidity of 45-60%, and it must not be exposed to external conditions
- throughout the guarantee period, the Manufacturer undertakes to remove any defects free of charge. The method is determined by the Manufacturer.
- In case the Manufacturer deems the defects in uninstalled products impossible to remove, the Customer has the right to a price reduction or a replacement of the product.
- In case the floor is to be replaced, the Customer is required to return the defective products in full in its original packaging (with no evidence of attempted installation)
- the precondition for exercising the guarantee rights, i.e. having the claim accepted and receiving any further guaranteed benefits, is the proof of purchase (VAT invoice and guarantee card)
- any repairs performed under the guarantee do not extend the guarantee period.

### THE GUARANTEE DOES NOT COVER THE FOLLOWING:

- any entries in the guarantee card made by unauthorised persons
- any discoloration of varnished or oiled surfaces resulting from natural compounds within the wood, i.e. resin or tannin, as well as differences in colour tonality of the varnish or oil resulting from the structure of the wood and its properties. The shade and colour of the varnish are closely related to the wood density which affects uneven penetration of varnish or oil.
- insignificant uneven areas on the surface which do not affect exploitation and result from the specific nature of the material and technology (compliant with PN-EN13226 Standard)
- any claims related to the quantity and dimensions which were not reported on the day of delivery to the Customer
- hidden defects of the wood
- partial and total damages in the product resulting from factors other than product defects
- damages and defects resulting from:
  - improper or inadequate storage, installation, utilisation and maintenance (i.e. cracks, micro fissures, warping, mechanical damages)
  - incorrect installation (i.e. traces of glue following badly applied impregnates or preservatives)
  - changes resulting from natural wear and tear (i.e. colour tonality, processes typical to wood)
  - changes resulting from natural properties of wood (i.e. micro fissures, discoloration)
  - substandard products purchased at a reduced price.

**The guarantee does not exclude, limit or suspend the Customer rights resulting from the product being inconsistent with the Agreement. In the case a claim is found to be unjustified, all the costs are borne by the Customer.**

**The Guarantee does not cover the precaution steps listed in the manual related to storage and maintenance, which should be performed by the Customer at their own expense.**

**The Manufacturer's responsibility resulting from the guarantee is limited to the value of the floor purchased.**

## WARRANTY ON WOOD FLOORS FINISHPARKIET COMPANY IS APPLICABLE BY 50 YEARS FROM PURCHASE



### OUTLET:

type of top-layer wood: \_\_\_\_\_

quality class: \_\_\_\_\_

dimensions: \_\_\_\_\_

sold on (date): \_\_\_\_\_

sold at (place): \_\_\_\_\_

### CUSTOMER:

name and surname: \_\_\_\_\_

\_\_\_\_\_

address: \_\_\_\_\_

\_\_\_\_\_

***have read and understood the manual for the flooring installation and accept its terms.***

***I am also familiar with the parquet classification and have no reservations as to the classification of the products collected.***

official stamp

Signed